



Cancer Support Service

A Generali Group Life Policy includes access to our Cancer Support Service (CSS), completely free of charge, which aims to help employees on their journey from “patient to person” as they transition back into the workplace following treatment for cancer.

Being diagnosed with cancer can be one of the most difficult situations that anyone has to face, and it can affect every aspect of life. However, as cancer treatments improve, more and more people are living for many years beyond their diagnosis.

We are a firm believer in Early Intervention (often associated with Group Income Protection insurance) but we recognise that not all employees have access to this valuable support. Where this is the case, CSS can help both employee and employer.

Getting used to life after cancer treatment can take time; and the transition to a new normal can be challenging to navigate, especially when support from healthcare teams comes to an end.



“We believe that people should receive specialist support to assist functional recovery and return to work wherever appropriate.”

*Tracey Ward
Head of Business Development & Marketing
Generali UK Employee Benefits*

Key Benefits

- ✓ Specialist support from a vocational rehabilitation coach, who is a professional, experienced in cancer and work and health, registered with the Health & Care Professions Council ([HCPC](#)).
- ✓ A biopsychosocial assessment - exploring medical history including any underlying conditions or injuries, emotional experience, such as stress or anxiety; and social circumstances, such as work environment and family dynamics.
- ✓ 4 x 30-minute coaching sessions tailored to meet the specific needs of the Individual. Coaching will either be Work, Health, Emotional or Exercise focused
- ✓ A ‘return-to-work’ plan and assistance with implementation where appropriate.
- ✓ Employer liaison where applicable

Who can access this service?

All employees of Generali UK Group Life Assurance (GLA) policyholders - whether insured or not - have access to the Cancer Support Service (CSS).

The Generali Cancer Support Service -In partnership with [Working To Wellbeing](#) - can be accessed if the employee's cancer treatment has finished within the last 6 months, and where the employee is already working, or is looking to return to work, but may benefit from any of the additional support outlined on the previous page.

In need of support?

A referral email should be sent by HR on behalf of the employee to earlyintervention@generali.co.uk Please include date of birth, full name, employer name, cancer diagnosis, and treatment end date, along with a completed [consent form](#).

Please note that employees will be contacted directly by [Working To Wellbeing](#) on behalf of Generali.

It may also be possible to accept direct self-referrals from employees. Please contact us via eb.enquiries@generali.co.uk if this is of interest

“I felt supported through my transition back to work and my coach understood my feelings and anxieties and suggested really helpful coping mechanisms. Very professional!”

User feedback on the service